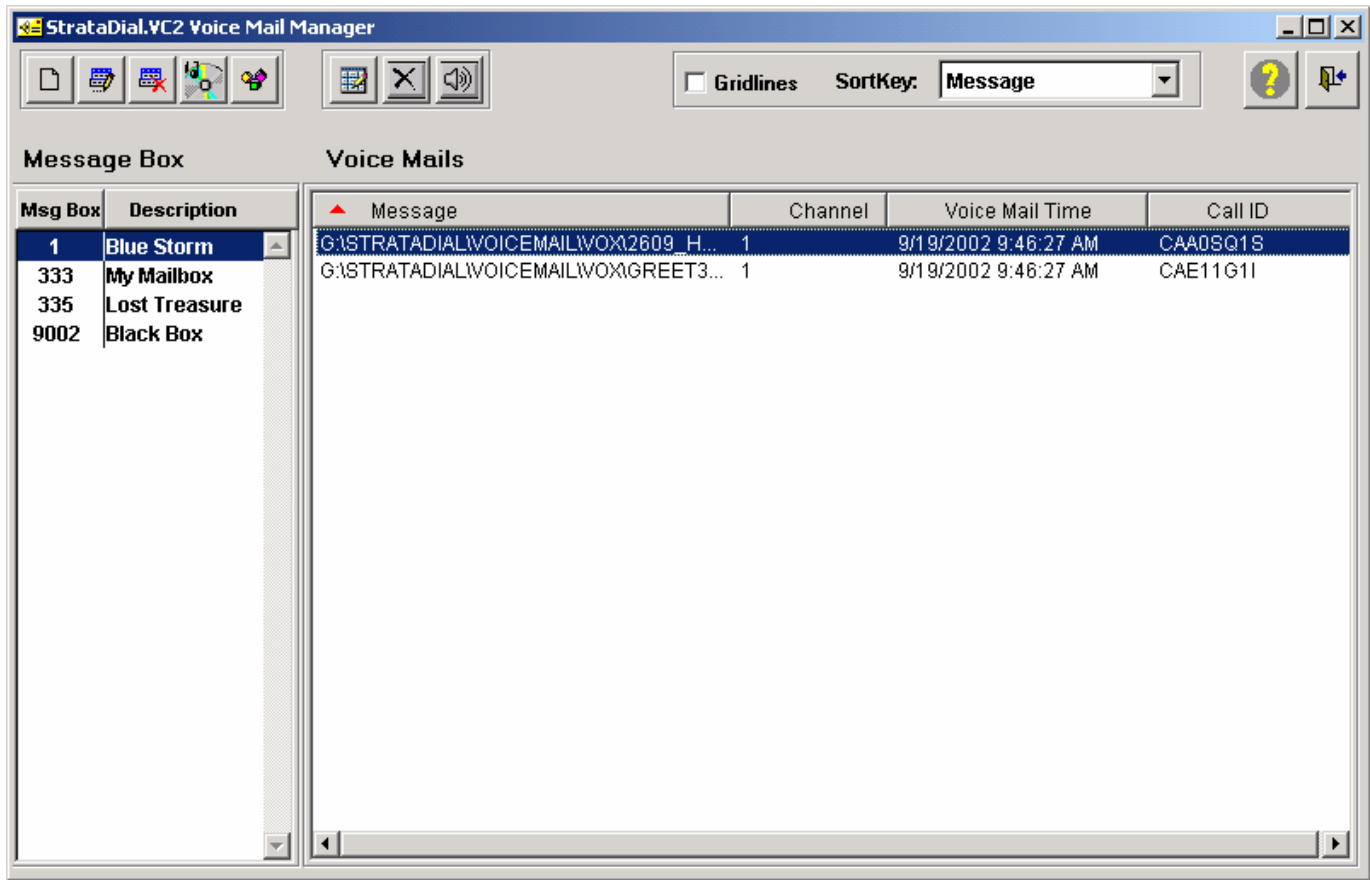


Product Release

Strata VM – Voice Mail Manager

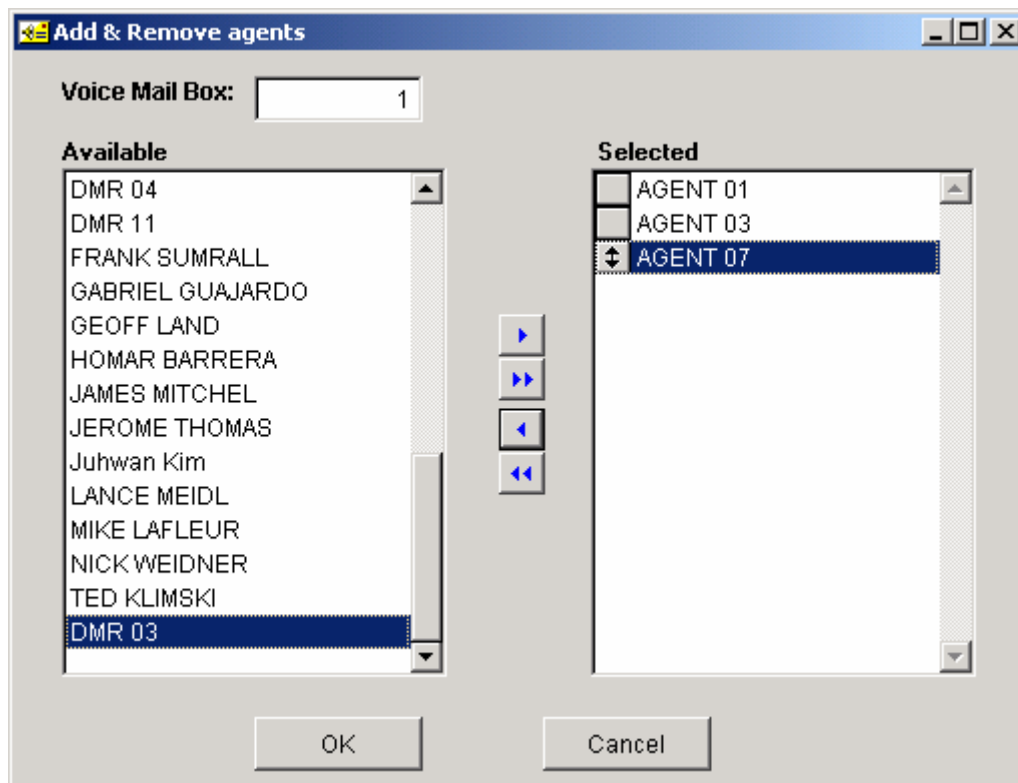
Strata VM, the Voice Mail Manager, is an application that works in conjunction with **StrataDial**[®]. It provides call centers the ability to have Voice Mail boxes for their call center, for individual agents or groups of agents.



There are several features of **Strata VM** that make its benefits second to none. The following outlines these in some detail.

Access to Multiple Voice Mail Boxes

Strata VM allows you to setup as many voice mail boxes as you need. Each of these voice mail boxes can contain a group of people who have access to that box, so more than one person can listen to the messages within the box. That person can also have access to multiple voice mail boxes, so they can have the ability to listen to messages from different voice mail boxes. An Administrator will decide who has access to the different voice mail boxes, so you can be assured that your staff will only have access to the message intended for their use. As seen on the following page the Administrator can select multiple people to have access to a Voice Mail Box.



Message Tracking

For each message that **Strata VM** receives the system saves the date and time of the message as well as the call ID.

No License Fee

With **Strata VM** there is no additional license fee for additional Voice Mail boxes you set up. You can have as many Voice Mail boxes as you need for your call center.

Minimum System Requirements

This software will run on your server. You should make sure you have adequate storage space on your hard drive to accommodate all the vox files that will be stored on the server.